

# TEXAS SERVICE LIFE INSURANCE COMPANY

P.O. Box 341899 Austin, TX 78734

# CONSENT TO CONDUCT BUSINESS THROUGH ELECTRONIC MEANS

Thank you for using the Texas Service Life Insurance Company ("we," "us," "TSLIC") electronic application process. You are applying for Life Insurance coverage using electronic means. In order to do business with us electronically, you must give consent to submit and receive all documents and communications by digital means.

## PLEASE READ THIS NOTICE CAREFULLY AND MAKE A COPY FOR YOUR FILES.

#### **Documents and Communications**

Your consent will apply to all materials you will send and receive electronically currently and in the future, and includes but may not be limited to:

- A. Your application for life insurance, including your signatures and initials signifying agreement.
- B. Your insurance policy and all notices and disclosures related to the policy.
- C. Amendments, endorsements and other forms related to your insurance policy, if needed.
- D. Correspondence related to premium payments and the status of your policy.
- E. Claim documentation, notices and disclosures and any correspondence related to a claim on your policy.
- F. Any other documents related to your insurance transactions with us.

Your consent means you agree to be held to any agreement you make or transmit through the internet and/or the means of electronic transmission selected herein as indicated. You agree that, by using this digital consent form, your consent will be as legally binding and enforceable as if you had signed on paper.

Electronic delivery of life insurance policy Documents and Communications will only be provided to the individual agreeing to this Consent form.

#### **Methods of Communication**

- 1. All Communications that we provide to you in electronic form will be provided either (a) via e-mail; or (b) via text; or (c) by your accessing of a website that we will designate in an e-mail or text notice we send to you at the time the information is available. You will need a username and password that you created to access this website.
- 2. We may send you a paper copy of electronic Communications if you request it, if we otherwise deem it appropriate to do so, or if we are required by law to do so.
- 3. By accepting these terms and enrolling in our paperless (electronic) program, you are agreeing to conduct ALL business with TSLIC electronically and that TSLIC may discontinue sending paper Documents and Communications.
- 4. You agree to print out or download the Documents and Communications for your records, should you so desire, when we advise you that Documents and Communications have been digitally transmitted to you.
  - If you have any trouble printing out or downloading any of the Documents, please contact Texas Service Life Insurance Company at P.O. Box 341899. Austin, TX 78734 or call 800-756-7306 and ask for Customer Service.
- 5. You also agree to accept the TSLIC Documents and Communications "As Is" and not hold TSLIC responsible for unintended defects or flaws, nor any associated loss.
- 6. You will receive a confirmation email and/or text from us once you consent to transacting business electronically with us. You should contact us if you do not receive this confirmation email within 5 business days.

# **Updating Your Records**

- 1. It is your responsibility to provide us with true, accurate and complete email address and/or the number at which you receive text messages, contact and other information related to this Consent documentation related to your life insurance policy and transactions with TSLIC and to update these as needed.
- 2. You can update your records via email communication to <u>CustomerService@TSLIC.com</u> or in writing through the US Post Office to Texas Service Life Insurance Company at P.O. Box 341899, Austin, TX 78734.
- 3. If we are unable to consistently deliver email and/or text notifications successfully, you will be taken off electronic communications and receive them only on paper.

## **Withdrawing Your Consent**

- 1. You are entitled to change your mind and withdraw your Consent to conduct business through electronic means.
- 2. If you consent to electronic delivery of the Documents and Communications and then withdraw that consent during the application process, then TSLIC cannot continue to process your application electronically.
  - You can still apply through our paper application process, but it is expected to take longer to process your application materials.
- 3. If you withdraw your consent, you would then no longer be able to receive electronic versions of the Documents and related materials through your method of transmittal herein selected.
- 4. If you also want a paper copy of the materials related to your policy, but still want TSLIC to process your application electronically, we will still need your consent in order for us to receive the Documents electronically. You will not be charged for the initial copy of your documents.
- 5. If you find that you do not have the required software and/or hardware, or if you do not wish to use electronic records and signatures for any other reasons, you can ask TSLIC to send you paper copies of the Documents instead. TSLIC may require that certain communications from you be delivered to them on paper at a specified address.

#### **Statement of Consent**

Your consent is herein given for TSLIC to use the electronic transmittal method selected by you herein as indicated and you agree that delivery of the Documents, Communications and other material related to your Life Insurance application and policy is deemed to have been completed upon your receipt by virtue of the selected method of transmittal.

By clicking "I agree," I confirm to you that:

- 1. I can access and read this "CONSENT TO CONDUCT BUSINESS THROUGH ELECTRONIC MEANS;" and
- 2. I am able to receive and access the Documents, Communications and related materials, and (1) print them from the electronic record or (2) retain copies of them as digital records, as I may choose, using the method of transmission selected by me; and
- 3. Until or unless I notify TSLIC as described above, I consent to receive the Documents, Communications and related materials exclusively through electronic means; and
- 4. I am authorized to consent to receive Documents, Communications and materials related to this life insurance application and policy exclusively through electronic means; and
- 5. I agree that I will be responsible for any charges made by my digital service provider(s) related to the electronic delivery of the Documents, Communications and related materials associated with this digital application process; and
- 6. I agree that my consent to transact electronic business is being provided in compliance with my state's Uniform Electronic Transactions Act.